

# Customer Service Form

## Form Preview

### Customer Service Award

\* indicates a required field

#### Eligibility

Qualifying period 1st January 2024 - 31st December 2024.

Nominees will be required to attend an interview as part of the award criteria. All nominees will be contacted to confirm time, date and location for their interview. Nominees must be available during this time to qualify. The interviews will be based on the content that was provided in the written component.

Customer Service Award - between 14 May 2024 - 28 May 2025

**Please ensure your nominee is available during these dates before nominating. (50 points)**

#### Nominee Details

##### Name of Nominee \*

Title	First Name	Last Name
<input type="text"/>	<input type="text"/>	<input type="text"/>

##### Nominee Facility

##### Nominee Phone Number

Must be an Australian phone number.

##### Nominee Email Address

Must be an email address.

##### Nominee has been notified and has agreed to be nominated

- ☐ Yes  
☐ No

##### Please upload a photo of the nominee

Attach a file:

#### Nominator Details

##### Primary contact \*

# Customer Service Form

## Form Preview

Title	First Name	Last Name
<input type="text"/>	<input type="text"/>	<input type="text"/>

### Nominator Facility \*

### Nominator Mobile

Must be an Australian phone number.

### Nominator Email Address

Must be an email address.

## Customer Service Award

**Tell us why you think this individual should be awarded the Customer Service Officer Award. What sets them apart from the other Customer Service Officers in the industry?**

Word count:

maximum 500 words / 30 points

**How is this individual show commitment to customer service through skill, training, team work and contribution?**

Word count:

maximum 200 words / 10 points

**Describe how this candidate handles challenging situations or difficult customers?**

Word count:

maximum 200 words / 10 points

### Upload any supporting documents if required

Attach a file:

### Upload any supporting documents if required

Attach a file:

