

Facility Management Award (Large -Turnover of \$5,000,000+)

Form Preview

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Eligibility

Qualifying period 1st January 2024 - 31st December 2024

This award is for one facility only. Multiple facilities under one contract are not eligible.

Practical Component Nominees will be required to attend an interview as part of the award criteria. All nominees will be contacted to confirm time, date and location for their interview. Nominees must be available during this time to qualify. The interviews will be based on the content that was provided in the written component.

Facility Management interviews - will occur between 14 May - 28 May 2025. **PLEASE ENSURE YOUR NOMINEE IS AVAILABLE DURING THESE DATES before nominating. (35 points)**

Facility

Facility Name

Address of Facility

Name of Nominator

Title First Name Last Name

Nominator Phone Number

Must be an Australian phone number.

Nominator Email Address

Must be an email address.

Please upload a photo of the facility

Attach a file:

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Tell us why you think this facility should be awarded Facility Management Award (Large - Turnover of \$5,000,000+) How is this facility industry leading?

Word count:
maximum 100 words / 10 points

Business and strategic planning: Did the business grow? By how much? Why? What key business objectives were achieved? How were risks identified, recorded and mitigated?

Word count:
maximum 200 words / 10 points

Marketing: How did the business acquire and keep its customers? What campaigns were run? How were they measured?

Word count:
maximum 200 words / 5 points

Human resource management: What practices were put in place to reward & recognise staff? What were the key elements of the professional development framework? Outline the succession plans in place. Outline the staff satisfaction rate and team morale.

Word count:
maximum 200 words / 5 points

Customer service: Describe how the business provides excellent customer service? Outline customer service satisfaction rates?

Word count:
maximum 200 words / 5 points

Innovation: What innovative products/services, practices and initiatives did the business implement during the qualifying period?

Word count:
maximum 200 words / 5 points

Environmental sustainability: What practices did the business undertake to reduce its water, waste and energy usage during the qualifying period?

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Word count:
maximum 200 words / 5 points

Continuous improvement: Demonstrate the business commitment to continuous improvement during the qualifying period.

Word count:
maximum 200 words / 5 points

Partnerships: How does this facility benefit the community and provide great health and wellbeing outcomes for all members? How does the organisation develop and service partnerships at local and state levels?

Word count:
maximum 200 words / 5 points

Submit a link of a 2 minute video tour showcasing your facility or a PowerPoint Presentation

The video is based on the content rather than the quality and presentation of the video. Criteria should include team members, customers, programs, outcomes and performance. (10 points)

Submit a link of a 2 minute video tour showcasing your facility or a PowerPoint Presentation (if link isn't provided)

Attach a file:

Upload any supporting documents if required

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